



"owned by those we serve"
Your Touchstone Energy® Cooperative

RESIDENTIAL DUCTLESS HEAT PUMP REBATE PROGRAM General Information

HOMES THAT QUALIFY FOR A REBATE

- Site-Built & Manufactured Homes with Forced Air Electric or Zonal Electric Heat (baseboard, wall, ceiling cable).
- Site & Manufactured Homes with existing heat pumps do not qualify for the rebate.
- The rebate is for one DHP per existing residence with electric resistance heating as the primary heating system

REBATE AMOUNTS

HOME	EXISTING HEAT	REBATE
Single Family & Manufactured	Zonal Electric	\$800
Single Family & Manufactured	Forced Air Electric	\$1000

LEARN ABOUT DUCTLESS HEAT PUMPS

- What is a Ductless Heat Pump and how does it increase comfort and efficiency?
Find out at www.goingductless.com!

INSTALLER REQUIREMENTS

- Your installation contractor must be listed on the “going ductless” web site for your project to qualify for our rebate www.goingductless.com (click on “Find Installer” and enter your zip code).

BEFORE INSTALLATION: PRE-APPROVAL

- Your contractor must submit the Residential Ductless Heat Pump Rebate Application to Wells Rural Electric Co before installation to verify that the model qualifies for the rebate.
- Pre-installation approval *is* required but an on-site visit is *not* required prior to installation to qualify for the rebate.
- The approval process takes approximately one business day.

AFTER INSTALLATION: FINAL DOCUMENTATION

- Your contractor must submit a complete Residential Ductless Heat Pump Rebate Application and final invoice to Wells Rural Electric Co (WREC).

QUALITY ASSURANCE INSPECTION

- WREC may do a follow-up inspection of your new Ductless Heat Pump.
- If you are chosen for an inspection, you will be contacted beforehand to schedule a day/time with a WREC field representative.

OWNER REBATE CHECKS

- After WREC receives your complete application and final invoice, it takes approximately 4-6 weeks for rebate checks to be issued and mailed.

**For additional questions regarding the
Wells Rural Electric Company
Residential Ductless Heat Pump Rebate Program
call 775-752-3328 (x1616)**